



BENEFITS ADMINISTRATION SYSTEM

PLATFORM HIGHLIGHTS

FOR EMPLOYEES



SHOP



ENROLL



ENGAGE

FOR EMPLOYERS



MANAGE









COMPLY









EXCHANGE

THE CHANGING BENEFITS LANDSCAPE

THE OLD WAY			
 <p>SHOP</p>	<ul style="list-style-type: none"> • HR staff advising employees • Onsite benefits counselors 	 <p>MANAGE</p>	<ul style="list-style-type: none"> • Manual processing of transactions • Cumbersome reporting • Resource-intensive billing process
 <p>ENROLL</p>	<ul style="list-style-type: none"> • Paper forms • Call Centers • Defined Benefits 	 <p>COMPLY</p>	<ul style="list-style-type: none"> • Slow response to constantly changing regulations • Pay IT consultants to build customized solutions
 <p>ENGAGE</p>	<ul style="list-style-type: none"> • Office meetings • Benefit fairs 	 <p>EXCHANGE</p>	<ul style="list-style-type: none"> • Paper forms / faxing / emailing • Problematic, expensive EDI

LEVERAGING TECHNOLOGY

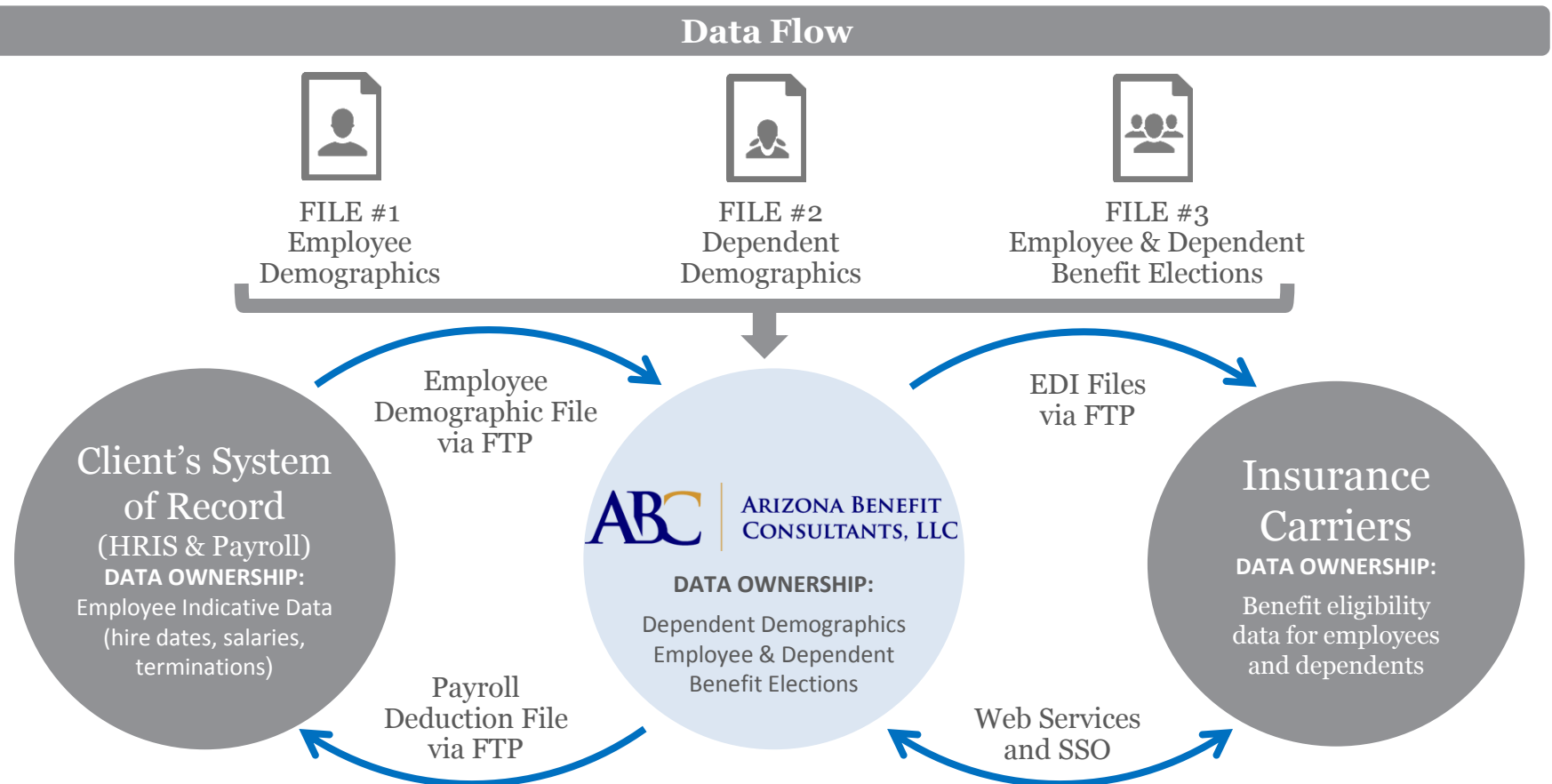
THE NEW WAY

 SHOP	<ul style="list-style-type: none">• Ask Emma (Decision Support)	 MANAGE	<ul style="list-style-type: none">• Automation• Dashboards• Custom Reporting Tools• Billing Suite 2.0
 ENROLL	<ul style="list-style-type: none">• Employee Self-Service• Alerts via Email and Text• Defined Contribution	 COMPLY	<ul style="list-style-type: none">• Leverage SaaS Configuration• ACA Affordability Rules
 ENGAGE	<ul style="list-style-type: none">• Benefits Portal• Mobile App• Total Compensation Statements	 EXCHANGE	<ul style="list-style-type: none">• EDI Feedbuilder• Single-Sign-On• Web Services



INDUSTRY~LEADING CONNECTIVITY

- Over 6,000 EDI feeds with carriers, TPAs and payroll / HRIS systems
- Expert development of HIPAA 834 feeds, Web Services and Single-Sign-On connections
- Monitoring of feeds to identify and proactively address discrepancies in information
- Comprehensive file testing with carriers during implementation
- Proprietary Feed Builder™ provides more efficient, cost-effective creation and management of EDI feeds



OUR COMPREHENSIVE SOLUTION



HIGH LEVEL IMPLEMENTATION TIMELINE

*NON-EDI BUILDS ARE A 4-8 WEEK TIMELINE

WEEKS 1 – 3 Information Gathering		WEEKS 4 – 8 Build Site & EDI Feeds		WEEKS 9 – 12 Launch Site		WEEK 13 Data Transmission	
1	Kickoff Meeting	4-6	Build and Test Site	11	HR Admin Training	13	Start Carrier Transmission
2	Complete Vendor Interface Matrix	4	Life Events, Site Text, Alerts Due	11	Call Center Training	13	Start Payroll / HRIS Transmissions
2/3	Complete Requirements Document	4	Enrollment Rules Due	11	Finalize Employee Communications		
2/3	Complete Benefit Class Matrix	5	Test File Due: EE / Dependent Data	12	Import Conversion Demographic Data		
3	Rates, ASO, Field Options Due	5	Test File Due: EE / Dependent Benefit Data	12	Import Conversion Benefit Election Data		
3	Gather Carrier EDI Specs	6	Import Test Employee / Dependent Data	12	Test Carrier Feeds		
3	Complete Call Center Checklist	6	Import Test Benefit Election Data	12	Test HRIS / Payroll Feed		
3	Gather Payroll / HRIS EDI Specs	6-8	Build Carrier Feeds	12	Go Live with Final Site		
		6-8	Build HRIS / Payroll Feed				
		6	Site Demonstration				
		7	Client Tests Site				

 Designated Client Task

 Designated ABC Task

 Combined Effort



ARIZONA BENEFIT CONSULTANTS, LLC

SERVICE OVERVIEW

THE HALLMARKS OF OUR SERVICE



**EXPERT
DESIGN**



**ON-TIME
DELIVERY**



**TEAM
CONTINUITY**



ARIZONA BENEFIT
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SERVICE OVERVIEW: PRE-IMPLEMENTATION



EXPERT
DESIGN

Solution Architect

- ✓ Guides demonstrations
- ✓ Describes service delivery best practices
- ✓ Documents scope of services
- ✓ Initiates requirements gathering
- ✓ Confirms solution design

Project Manager

- ✓ Describes data flow best practices
- ✓ Documents specific data flow for client
- ✓ Provides requirements for incoming data
- ✓ Secures specifications for outgoing data
- ✓ Documents data conversion plan



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SERVICE OVERVIEW: IMPLEMENTATION

Project Lead



ON~TIME
DELIVERY

- ✓ Creates & manages 30 to 120 day project plan*
- ✓ Directs configuration team members
- ✓ Oversees data conversion process
- ✓ Coordinates services integration (i.e. Call Center)
- ✓ Leads weekly status calls
- ✓ Oversees quality assurance and testing
- ✓ Validates carrier & payroll EDI processes
- ✓ Provides governance reports to management

** Most implementations are completed in 30 to 90 days*

SERVICE OVERVIEW: ONGOING

LEADERSHIP

Project Team Lead

Manages Implementation Project
Stays Engaged Through First OE

Ongoing Team Lead*

Manages Ongoing Relationship
Engages at Implementation



ENGINEER

Solutions Architect



CONFIGURE

Data Conversion Manager
Implementation Manager
Implementation Specialist
Carrier & Payroll EDI Team



SERVICE

Ongoing Account Manager*

Day to day contact

Supported by:

- Analysts
- EDI Team
- Call Center Team
- COBRA/TPA Team
- Direct Bill Team